Annuities issued by
American General Life Insurance Company (AGL) and
The United States Life Insurance Company in the
City of New York (US Life)

QUEST CE

Notice for training

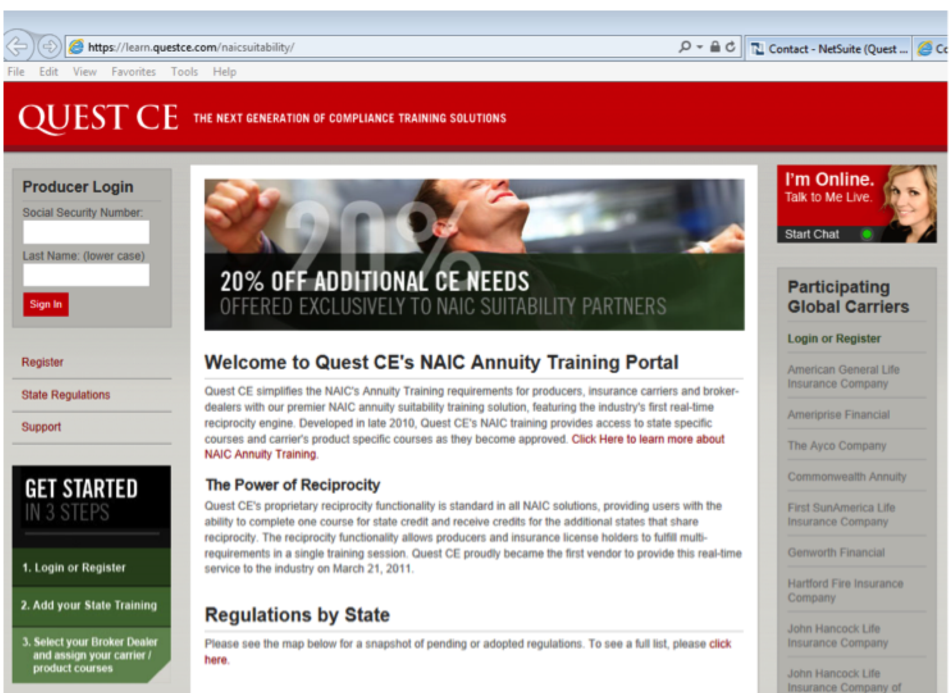
- States that require Fixed and Income training are: AK, CA, CO, CT, DC, FL, HI, ID, IL, IN, IA, KS, KY, LA, MD, MI, MN, MS, NE, NH, NJ, NY, ND, OH, OK, OR, RI, SC, SD, TX, UT, WA, WV, WI, WY.*
- Fixed and income training is located under course title: "Fixed and Income Product-Specific Training" (formerly Horizon Fixed Annuity series).

General NAIC student directions:

- NAIC login directions for reps accessing Product Training and /or NAIC State Annuity Training.
- These individuals will be taken through a three-step registration process if they are creating a new account.
- Reps should be directed to: https://learn.questce.com/naicsuitability/.

For returning students (with an existing account)

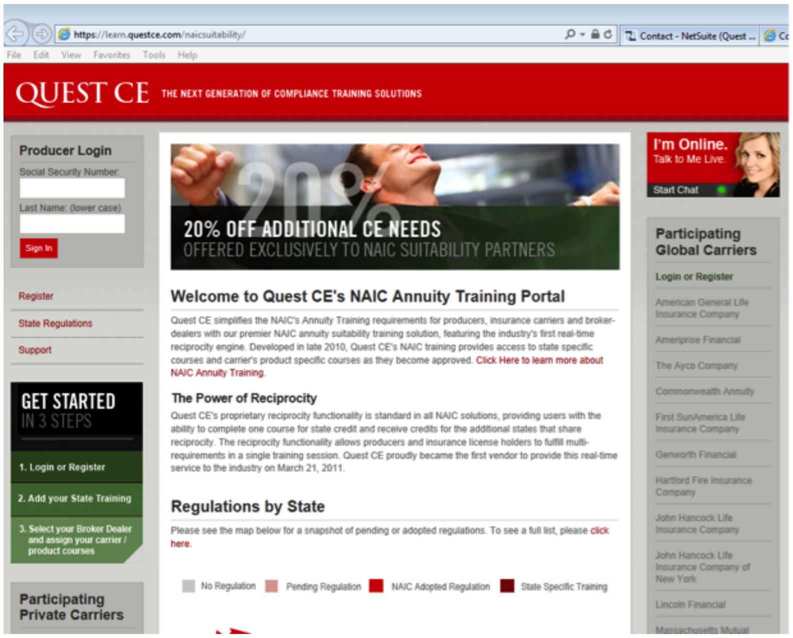
1. On your Internet browser, go to https://learn.questce.com/naicsuitability/.



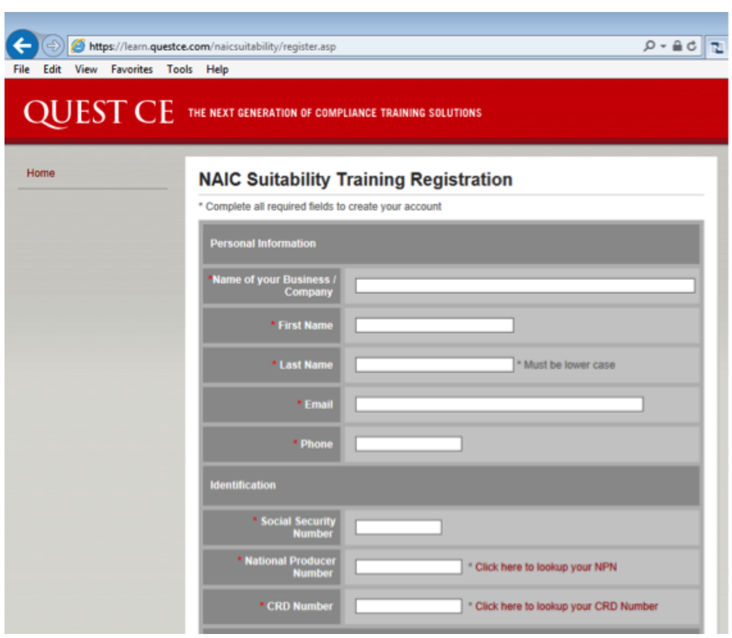
2. If you are returning to the site and have an existing account: Log in to your existing account with your **SSN and last name** (lowercase).
3. Once logged in, you are able to begin any course previously added into your account.
4. To add new Product Specific Training into your existing account:
   - If you are looking to access a new product training course that is not already listed on your student dashboard (homepage), click **Add Product Specific** from the menu options on the left. View the list of available product specific training courses. Check the box to select and add a product specific training course to your student dashboard.
5. **Please Note:** If you click the Add Product Specific Tab and do not see the Product Training course you are looking for, simply return to your student dashboard page to verify that your Carrier(s) and Broker Dealer are properly selected in your account.
   - First ensure you have the appropriate Carrier(s) added to your account through the **Manage Appointments** Tab on the side menu.
   - Also verify that you have the appropriate Broker Dealer selected within your account settings through the **Broker Dealer** Tab.
   - If you have the appropriate Carrier(s) and Broker Dealer setting in your account, the proper Product training courses will be available to you within the **Add Product Specific** Tab.
6. Once a course is added to your student dashboard page (homepage), click **Start** to access and work through the content portion of the course.
7. Once you have proceeded through all of the course content slides, click **Begin** (Located under Exam) to open the course attestation or multiple choice exam.
8. Click **Start Exam** to answer a one-question attestation or multiple choice exam to mark the course fully Complete.
   - Your Carrier(s) will be notified of any respective course completion(s) once the course status is '**Complete**'.

New students: Registering/Creating a new account

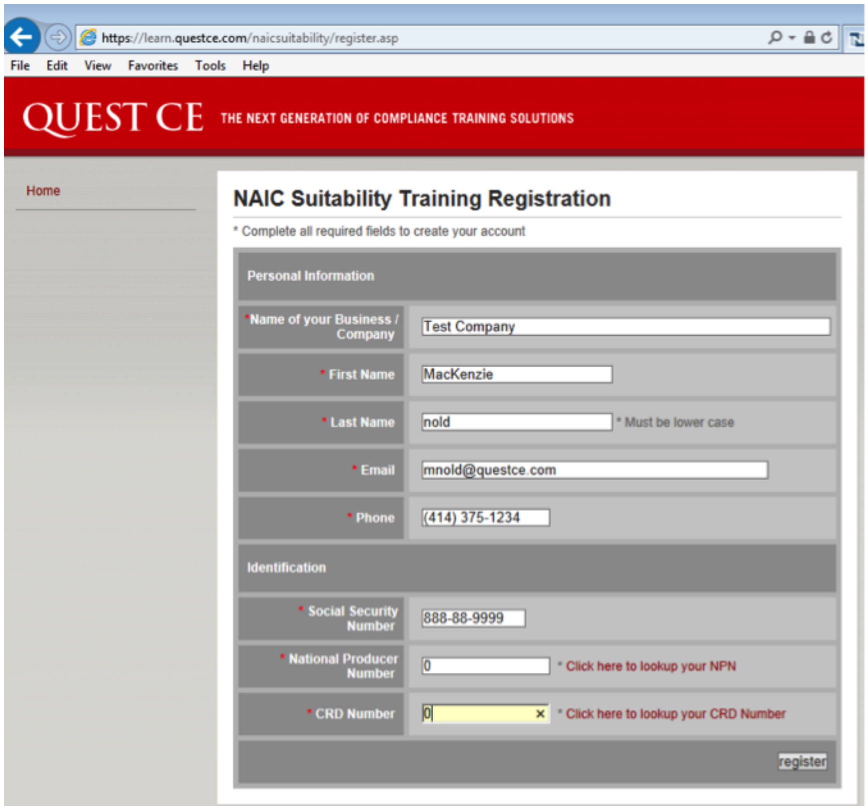
1. On your Internet browser, go to https://learn.questce.com/naicsuitability/.



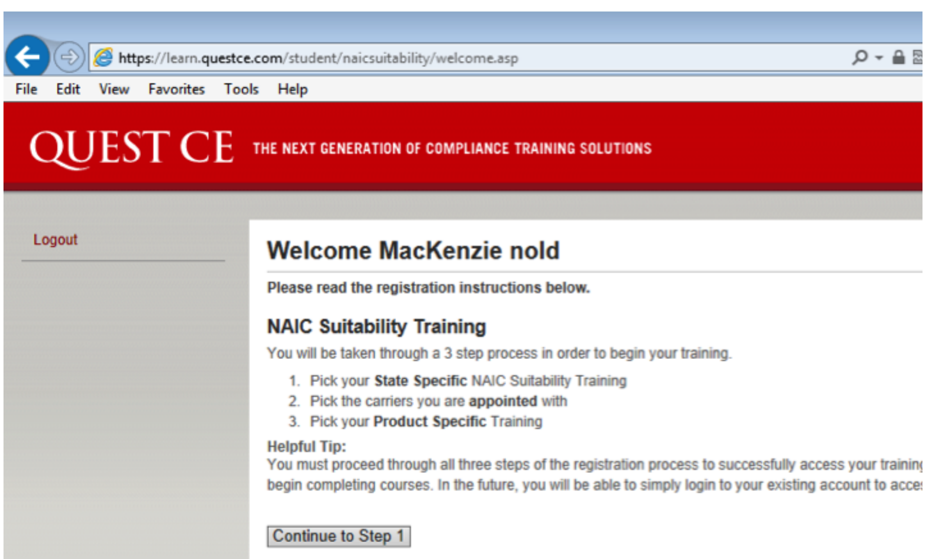
2. Click **Register** to create your account.
3. Enter your information into the required fields to create your account. Click **Register** to proceed.
   — Note: If the NPN and CRD fields are not applicable to you, you can enter a 0 to proceed.



— (Sample view of the fields filled out)

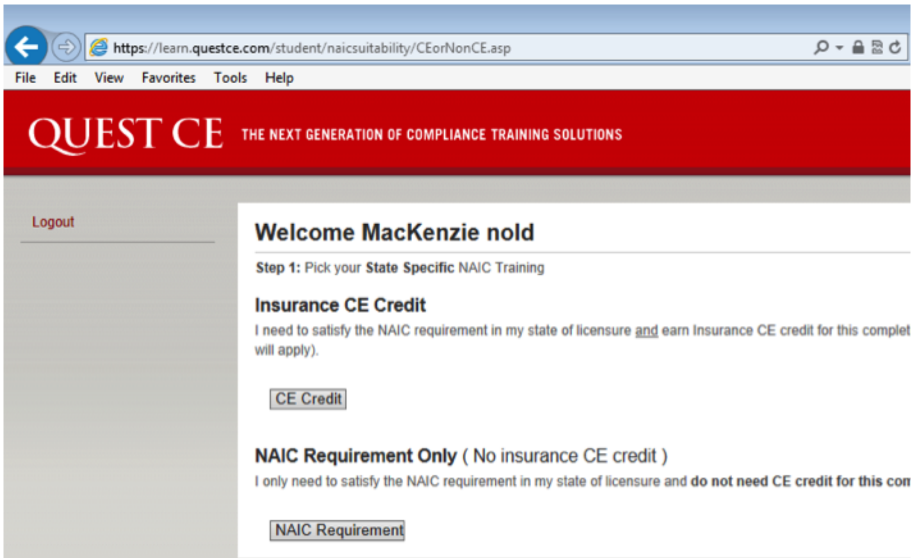


4. You will be taken through a three-step registration process in order to begin your training. Click **Continue to Step 1**.

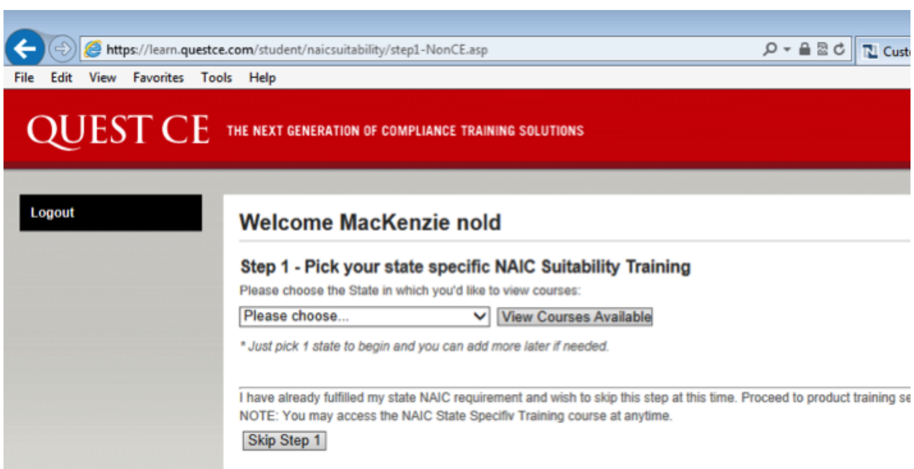


5. **Registration Step 1:** State Specific NAIC Annuity Suitability Training

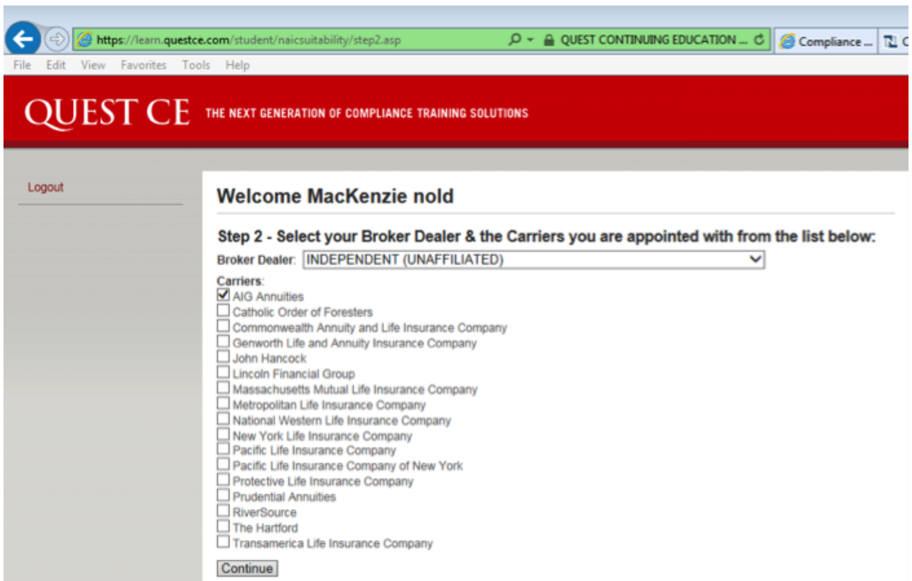
— **Follow the directions** on the next page to help you select your State Specific NAIC Annuity Suitability Training.



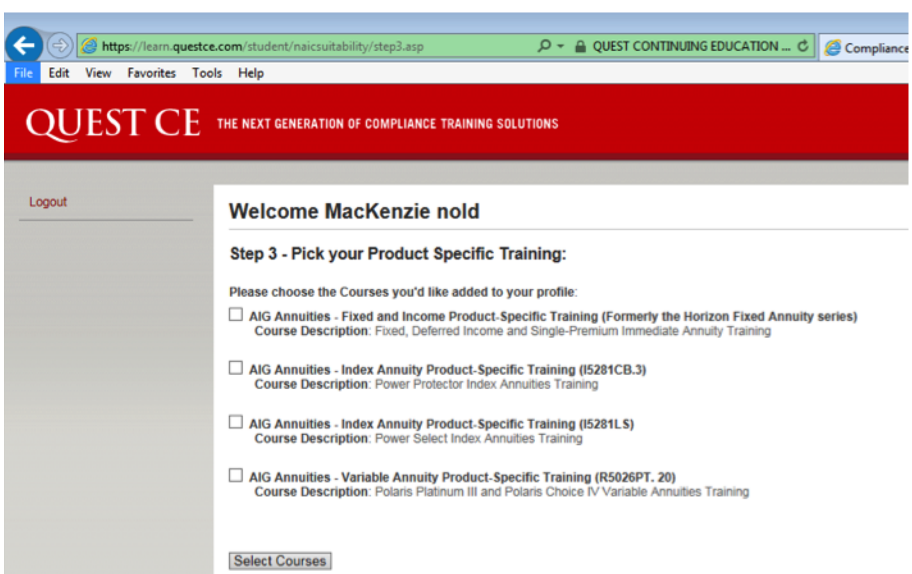
— If you are only looking to take product specific training (No State Annuity Training), choose NAIC Requirement. Then you will have the option to Skip Step 1, bypassing the State Annuity Course selection.



6. **Registration Step 2:** Select your Carrier(s) and Broker Dealer.
   — Select your Carrier(s) and Broker Dealer. Be sure to select AIG Annuities as one of your Carriers in your account.
   — Click Continue.



7. **Registration Step 3:** Select your appropriate Product Specific training courses.
   — Check the boxes for the courses you wish to add into your account.
   — Click **Select Courses** to proceed to your student dashboard page (homepage).
   — (Sample view below — courses listed will vary based on the Broker Dealer selected previously.)



8. When you land on your account dashboard page, the AIG Annuities Product Course(s) you have selected, as well as any State Annuity Training course selected within the registration process, will be available for you to start and complete.
9. Click **Start** to access and work through the content portion of each course.
10. Once you have read and navigated through all content slides for a particular course, click Begin (located under Exam) to open the course attestation or exam. (Exams remain locked until you complete the content portion of a course first.)
11. Click **Start Exam** to answer a one-question attestation or multiple choice exam to mark the course fully Complete.

Please Note:

- You will not need to register fully the next time you access your NAIC training account. You will be able to simply log in to your existing account which you created today.
- Your Carrier(s) will be notified of any respective course completion(s) once the course status is '**Complete**'.

Smart step

Make an annuity a part of your client's retirement journey

[Your Contact Info]

[Contact Address Line 1
Contact Address Line 2]

[Contact Phone]

[Contact Email Address]

[Insert license number if required]

* Index Training is required in ALL states

Annuities issued by American General Life Insurance Company (AGL) **except in New York, where issued by** The United States Life Insurance Company in the City of New York (US Life).

Guarantees are backed by the claims-paying ability of the issuing insurance company.

Issuing companies AGL and US Life are responsible for financial obligations of insurance products and are members of American International Group, Inc. (AIG).

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